



FIRST EVER

RETURNS FORM

DETAILS

Name:

Order No.

Contact Number:

I WOULD LIKE TO

- Refund Exchange (size only)

REASON FOR MY RETURN

We want you to be 100% happy with your purchase from us. If you change your mind on any full price online purchase, you must post it back to our warehouse within 14 days of receipt for domestic customers. For international returns you will need to post the item/s back to our warehouse in Australia within 30 days of receipt. *(Refunds are not offered on sale or discounted items, exchange in size only)*

- Changed my mind
 Style doesn't suit me
 Wrong Size
 Arrived late
 Other

Any other comments:

EXCHANGE ONLY

If you would like to swap the size of your item/s please specify below and our online team will send your exchange back to you postage free. If they are unable to locate another size for you, a refund will be processed as soon as possible.

QTY	STYLE CODE	STYLE NAME	REQUESTED SIZE

HOW TO RETURN

Send your item/s, packing slip or receipt and send this return form via a tracked method of posting to:

FIRST EVER RETURNS
 309 FITZGERALD ROAD DERRIMUT
 VICTORIA, 3030

FE RULES OF RETURN*

1. Within 14 days for domestic or 30 days for international customers;
2. Unworn, unused with tags still attached; and
3. In the original packaging, which must be in the original condition.

* Excluding items deemed faulty.

For more details, see our Return Policy on our **website**.

IF YOU HAVE ANY QUESTIONS ABOUT YOUR ITEMS OR DELIVERY PLEASE DON'T HESITATE TO CONTACT US.
EMAIL: SUPPORT@FIRSTEVER.COM WEB: WE MAY BE ABLE TO HELP YOU QUICKER THROUGH OUR LIVE CHAT OR FAQ'S PAGE.